



European Territorial Cooperation.
Adriatic IPA CBC Programme
www.adriaticipacbc.org

Project : AdriHealthMob - **Adriatic Model of Sustainable Mobility in the Health & Care Sector**, reference number 1°str./0009/0 .
www.adrihealthmob.eu

Call for Expression of Interest in Service Procedure "Finalization & Assistance for Exploitation of the AdriHealthMob ICT Platform"

Procurement Procedure language : **English or Italian**

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1- Introduction:

Cooss Marche is Partner of the project Adriatic Model of Sustainable Mobility in the Health & Care Sector, reference number 1°str./0009/0, approved in the Call for Strategic Projects of the Adriatic IPA CBC Programme .

AdriHealthMob deals with the Strategic Priority of sustainable transport services, focusing the specific sector of Health and Care, where mobility is increasing and showing an enormous potential within the cross-border environment. The project is aimed at developing sustainable transport services, models and schemes addressing a cross-border health and care system in the whole Adriatic area.

Cooss Marche is launching the present Expression of Interest to shortlist at least three Service Providers to be invited to a Competitive Negotiated Procedure.

2 - Procedure

Restricted.

3 - Nature of contract

Global price

4 - Contract description

The service will aim at coordination of the development of additional software tools integrated with existing AdriHealthMob platform (*a Liferay based portal*), including the developed tools as the home data collecting system, remote medical tele monitoring system, operator access (*to be developed by another project partner*), booking platform (*probably based on an ecommerce framework under developed by another project partner*). Furthermore the Service will include the development of the end user access and the development of the community of users.

In this portal we can distinguish 3 use cases:

a- end user with medical data profile and according to the security access rules the user can access to the personal data or to medial/social data managed by a different service provider. The end user can also give access to this data to others. The platform access management and authentication should be compliant to national standards (ie SPID). The user will access the portal in order to read the data collected from the environment monitoring and medical devices: this features are already available via the AHM platform. The users will access the integrated booking platform when available in order to book products and services. The user could also evaluate the booked product or the received service. The user will complete standard template forms that will make possible to create user profiles. A user friendly Front End will be developed . A mobile app can be considered in the future , not included in the present procedure.

b- Care provider. In this category you have different user kind:

1-the homecare operator. Service already provided by a third ICT provider and must be integrated.

2-the operator or case manger which can control simultaneously his group of end user (ie 40/50), will manage the client pathway, developing packaging of services to offer according to user pathology or other criteria. He can monitors online the environmental data coming

form the end user house and medial data coming from remote devices. The operator can profile the end user and define his package of services.

3-the service manager will define the services and the devices to be available to the end user and will control all administrative aspects of the proposed devices/services in terms of bundles or custom packages. Periodically the service manager will assess the case manager operations evaluating the expressed quality of service level and will be responsible for the initial enablement of a new operator. The software platform will manage all of this aspects.

c- Community of users .

The platform will make available collaboration and social community features and the end user could choose to participate with. Features like blog, wiki, forum and chat will be available too. A role management feature will permit to have different personas like community manager or technical moderator. The community subscription will be moderated by the community manager. Existing groups or NGO-s will have the capacity to create private canals or forums within the Community. These canals will make possible to these organizations an automated administration system including services like, List of members, Health parameters of members, The possibility of data collection (e-Administration) from customer satisfaction surveys, proposals, The possibility of evaluating the doctor's program The Training for caregivers and families will be available in the community.

Complete and detailed data will be included in the Terms of Reference that will be forwarded to the shortlisted companies. At least the team leader of the company, must be present at the Cooss Marche premises, 5 days/month, 2 times /month. All the developed codes and documents will be owned by the AdriHealthMob Consortium.

5- Indicative economic value

€ 55.000

6- Participation Criteria

a - General eligibility criteria

All Adriatic IPA CBC programme (www.adriaticpacbc.org) eligible area companies can participate. Companies must be able to issue invoice to Italian organizations like Cooss Marche. A declaration of honour must be attached to the application form.

b- Specific conditions: Qualifications & Work Experience

The company must demonstrate to have the necessary capacities and to provide the service. The company must have at least 3 permanent staff working in similar activities. The team leader /Pm must have at least 10 years of experience and the software architect 5 years. The company must have developed in the previous 3 years at least one project of the same financial value.

The company must the necessary experience in designing and developing Social and Medical care services platforms/portals and be able to respect international standards.

6- Timing

The shortlisted companies will be invited to submit the technical and Financial proposal within, January 31st, 2016. The development activity will start in February 2016, and will last 15 weeks.

7- Application submission.



ADRI HEALTH MOB



Your application must be delivered, by **mail to ahm@cooss.marche.it , by 12.00 AM Italy Time , January, 5th, 2016.**

Please state in the e-mail objective the title "**Invitation to participate to the Expression of Interest in Service Procedure "Finalization & Exploitation of the AdriHealthMob ICT Platform"**". Please ask confirm that your e-mail was received by us.

Any delay in the application delivery remains at risk of the applicant. Failure to submit the application by the deadlines will entail the ineligibility of the grant application.

It is not possible to submit different applications at the same time because it would not show the real will of the applicant. However, the tenders submitted cannot be returned. Is not possible to submit applications to existing final beneficiaries of AdriHealthMob project. You can use the PRAG standard application form, or any other application form document containing the same data.

(<http://ec.europa.eu/europeaid/prag/document.do?nodeNumber=3.6>)

A declaration of honour according to the attached model (*other forms containing the same data can be used*) must be added to the application. For Non Italian companies document to prove what declared will be requested if the company will be shortlisted.

9- Information

Information can be requested by e-mail, to ahm@cooss.marche.it .

8- Other

Cooss Marche reserves the right to cancel the procedure or re-open a new one. A communication will be sent to all participants if it will happen.

**Declaration of honour on exclusion and selection criteria for the Call
for expressions of interest :
"Finalization & Exploitation of the AdriHealthMob ICT Resource Center" ,
January, 5th, 2015.**

(Complete or delete the parts in grey italics in parentheses)

[Choose options for parts in grey between square brackets]

The undersigned (*insert name of the signatory of this form*):

in *[his][her]* own name (*for a natural person*)

or

representing the following legal person: (*only if the economic operator is a legal person*)

full official name:

official legal form:

full official address:

VAT registration number:

➤ declares that *[the above-mentioned legal person][he][she]* is not in one of the following situations:

- a) is bankrupt or being wound up, is having its affairs administered by the courts, has entered into an arrangement with creditors, has suspended business activities, is the subject of proceedings concerning those matters, or is in any analogous situation arising from a similar procedure provided for in national legislation or regulations;
- b) has been convicted of an offence concerning professional conduct by a judgment of a competent authority of a Member State which has the force of *res judicata*;
- c) has been guilty of grave professional misconduct proven by any means which the contracting authorities can justify including by decisions of the European Investment Bank and international organisations;
- d) is not in compliance with all its obligations relating to the payment of social security contributions and the payment of taxes in accordance with the legal provisions of the country in which it is established, with those of the country of the contracting authority and those of the country where the contract is to be performed;
- e) has been the subject of a judgement which has the force of *res judicata* for fraud, corruption, involvement in a criminal organisation, money laundering or any other illegal activity, where such activity is detrimental to the Union's financial interests;
- f) is subject to an administrative penalty for being guilty of misrepresenting the information required by the contracting authority as a condition of participation in a grant award procedure or another procurement procedure or failing to supply this information, or having been declared to be in serious breach of its obligations under contracts or grants covered by the Union's budget.

➤ (*Only for legal persons other than Member States and local authorities, otherwise delete*) declares that the natural persons with power of representation, decision-making or control¹ over the above-mentioned legal entity are not in the situations referred to in b) and e) above;

¹ This covers the company directors, members of the management or supervisory bodies, and cases where one natural person holds a majority of shares.

- declares that [the above-mentioned legal person][he][she]:
- g) has no conflict of interest in connection with the contract; a conflict of interest could arise in particular as a result of economic interests, political or national affinity, family, emotional life or any other shared interest;
 - h) will inform the contracting authority, without delay, of any situation considered a conflict of interest or which could give rise to a conflict of interest;
 - i) has not granted and will not grant, has not sought and will not seek, has not attempted and will not attempt to obtain, and has not accepted and will not accept any advantage, financial or in kind, to or from any party whatsoever, where such advantage constitutes an illegal practice or involves corruption, either directly or indirectly, inasmuch as it is an incentive or reward relating to award of the contract;
 - j) provided accurate, sincere and complete information to the contracting authority within the context of this procurement procedure ;
- acknowledges that [the above-mentioned legal person][he][she] may be subject to administrative and financial penalties² if any of the declarations or information provided prove to be false.

In case of award of contract, the following evidence shall be provided upon request and within the time limit set by the contracting authority:

For situations described in (a), (b) and (e), production of a recent extract from the judicial record is required or, failing that, a recent equivalent document issued by a judicial or administrative authority in the country of origin or provenance showing that those requirements are satisfied. Where the tenderer is a legal person and the national legislation of the country in which the tenderer is established does not allow the provision of such documents for legal persons, the documents should be provided for natural persons, such as the company directors or any person with powers of representation, decision making or control in relation to the tenderer.

For the situation described in point (d) above, recent certificates or letters issued by the competent authorities of the State concerned are required. These documents must provide evidence covering all taxes and social security contributions for which the tenderer is liable, including for example, VAT, income tax (natural persons only), company tax (legal persons only) and social security contributions.

For any of the situations (a), (b), (d) or (e), where any document described in two paragraphs above is not issued in the country concerned, it may be replaced by a sworn or, failing that, a solemn statement made by the interested party before a judicial or administrative authority, a notary or a qualified professional body in his country of origin or provenance.

If the expert is represented by a legal person, information on the natural persons with power of representation, decision making or control over the legal person shall be provided only upon request by the contracting authority.

Full name

Date

Signature

² As provided for in Article 109 of the Financial Regulation (EU, Euratom) 966/2012 and Article 145 of the Rules of Application of the Financial Regulation